Archiving as a Service

Access to secure, limitless, cloud based data archiving, search and retrieval.

Email is one of your organisation's most critical productivity tools. With worldwide email use projected to grow to 507 billion messages per day by 2013 managing email has never been more challenging.

Not only do your email users need access to their email accounts to work effectively, you must also manage historical copies of email to comply with regulatory requirements. Organisations are also faced with the requirement to easily place legal holds on emails and conduct efficient e-Discovery if faced with a legal issue.

The need for, and the issues, attached to email archiving are major considerations for any organisation, due to:

- Growing costs of storing email and the need for expanding storage.
- Spending a disproportionate amount of time and money managing an increasing volume of email.
- Legal requirement to retain email for long periods of time through compliance and freedom of information legislation.
- User PST files creating an additional burden on IT staff.
- The effect on network performance as volume of email increases.
- Responding to labour intensive search and retrieval requests from corporate compliance, legal, the office of the CIO, and employees.

Impact of failure to act

Without an organised, user-friendly and secure system for managing, archiving and assuring accessibility to email organisations will be affected by:

- The inability to have the email you want whenever you want it.
- Quota management on user mailboxes and .pst files stored throughout the network.
- Size of the mail store dramatically increasing which increases costs as more storage is required and backup times increase.
- Growing complexity and associated people costs will lead to longer recovery times.
- The need to invest in ever faster hardware to compensate in loss of performance.
- Slow, inefficient and labour intense searches across multiple locations to locate email.
- Potential litigation resulting from your inability to provide email audit trails and evidence from both a corporate and personal perspective, leading to potential financial loss and damage to reputation.

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Business Requirements

What you need is simple, though how to go about achieving it may not be, unless you enlist professional, expert assistance. Your key objectives are :

- Access to the email required, when required, with no impact on overall systems performance.
- Reduction in storage costs and backup times.
- Reduce complexity with removal of quota management and eliminate .pst files.
- Deployment of email retention policies, provides optional supervision and review capabilities, and makes it easy to implement legal holds.
- Conduct search and retrieval of email and various types of attachments based on a broad range of criteria or search terms.

The Northgate Archiving as a Service

Designed to help you address the challenges of email storage management, legal discovery, and regulatory compliance, Northgate's Archiving as a Service safely archives internal and external emails off site, while providing rapid, on-demand access to your emails after they have been archived.

The service's key components combine secure single instance storage for your emails with quick and easy search and retrieval. Internal and external email communications are automatically captured and transmitted to be stored in off-site data centres.

Email users can search and restore emails in their personal archives via Microsoft Outlook or through a secure web-based interface that delivers rapid search results. Administrators can search globally or they can delegate limited access to other users.

Benefits of the Northgate Archiving as a Service

Your business benefits because we look after every aspect of email archiving:

- Remove quotas from mailboxes and eliminate pst files with unlimited archive storage in the cloud.
- Provide archives that can easily be searched through Outlook or a web browser. The solution scales easily allowing IT to add new users as needed.
- The size of local mail stores can be dramatically reduced improving performance of mail servers and making backup easier.
- Allows for the creation of email retention policies, provides optional supervision and review capabilities, and makes it easy to implement legal holds.
- Total cost of ownership can be typically lower than an on-premise solution, which requires significant upfront purchase and deployment investments as well as ongoing costs associated with administration, storage, backup, capacity management, and high availability. Costs are also predictable allowing for effective budgeting.
- Faster retrieval of information from the archive for more timely responses to business and governance/regulatory issues. Also finding email takes up fewer staff hours, while also reducing your exposure to possible embarrassment, litigation, or fines.